

Sleepy Moons LLC Refund Policy

Rescheduling & Cancellation Policy: At Sleepy Moons, I understand that life with young children can be unpredictable. While I strive to provide flexibility in my services, I kindly ask that you review the cancellation policy below:

Cancellation Notice

I ask that you provide a minimum of 24 hour notice if you need to cancel or reschedule your appointment. This allows me to make adjustments to my schedule and better serve other families.

Rescheduling

If you need to reschedule, I am happy to accommodate your request based on availability. Please let me know as soon as possible, and I will work to find a suitable start date.

Refunds will not be issued under any circumstances. If you need to cancel, you will be offered a credit toward future services or an opportunity to reschedule.

Emergency Cancellations:

If an emergency arises or unforeseen circumstances prevent you from attending your session, please contact me as soon as possible.